

Quick User Guide

M/N: POS-1566



User must know

Thank you for purchasing the All-In-One touch POS devices, we are committed to continuously improve the product quality and provide better after-sales service. In order to take full advantage of our devices, we strongly recommend that you take time to read this Quick guide before diving into software solution.

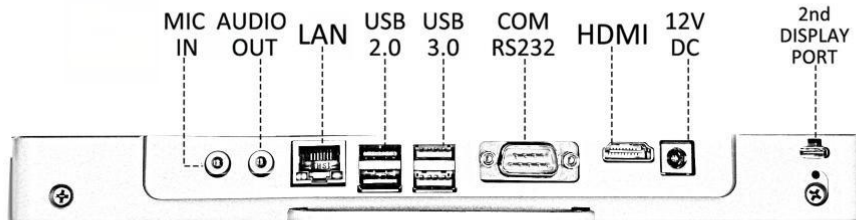
Warning

Make sure your power source has good contact with ground or the static electricity might damage the device

Basic configuration

Screen size	15.6 inch touch screen monitor
Resolution	1366*768
Touch screen	Multi-point projected G+G capacitive touch
Motherboard	intel core I5 CPU
System Memory	DDRIII 8GB
Storage device	Msata SSD 64GB
LAN	RJ45 port support 100/1000Mbs internet
Power adapter	100-240V/50-60HZ AC power input, DC12V/5A output adaptor
Power cable	USA plug Power cord
Operating System	Windows 10 pro supported

IO ports



MIC IN: Microphone voice input

AUDIO out: Sound output to other audio equipment

LAN: Connect RJ-45 connector to 100M/1000M bps LAN interface, enable the device be connected to the Internet

USB: USB interface to connect a USB device

COM:external serial devices, such as mouse, fax machines, printers, etc

HDMI: HDMI signal output interface

DC:12V DC input for POS power source

Type C: one line interface for 2nd screen connecting

How to use this device

- A. Connect your local power source to the adapter with the power cord.
- B. Connect the plug of the adapter to the DC Jack on the POS.
- C. Short press the power switch to turn on the POS, and then wait few seconds for screen display.
- D. Do normal test such as touch function, display performance, etc.

How to use the 2nd screen

POS-1566 vice screen adopt one-line connection to the Main POS type C port
See as below PIC



Connecting the 11.6inch screen as PIC Shown,it will performance well



POS Terminals Frequently Questions Asked

- 1.POS terminal cannot be turned on(no any response)
 - A. Make sure your local power source output is normal
 - B. Power adaptor which come with the POS is on
 - C. Power cord no any damage
 - D. Power switch on the POS works properly

- 2.Black screen
 - A.connecting another external monitor to POS VGA port(display or not)
 - B.Connecting an external keyboard to check if its number-lock key respond
 - C.Take out RAM and clean

3.White screen or colorful screen

- A. Connecting external monitor to enter in BIOS interface to make sure the resolution is correct
- B. Make sure LVDS or EDP signal is normally output
- C. Figure out if the LCD panel is working well
- D. Figure out if the motherboard is working well

4.Blue screen or OS lost

- A. take out RAM and clean it
- B. Re-install operating system
- C. Change another RAM and SSD
- D. Change a motherboard

5.loud noise

- A. System fan has problem
- B. Motherboard fan has problem
- C. Wires inside the machine go crossing the fan

6.Resistive touch function is abnormal

- A. make sure the R touch driver installed properly
- B. Calibrate the touch panel by using the calibration tool
- C. Change touch controller
- D. Change touch panel

7. Capacitive touch function is abnormal A. change another working environment

- B. Online upgrading touch firmware
- C. Change touch controller
- D. Change touch panel